

Waiver and Agreement to Hold Harmless

I have enrolled myself and my dog(s) in private dog training classes, seminar and/or Board & Train program offered by Off Leash Columbia, Inc. dba Off Leash K9 Training. I understand that participation in Off Leash Columbia, Inc.'s private sessions, seminars and board & train are not without some risk, that despite all the dogs appearing healthy, and being handled with the greatest amount of care and foresight, dogs are not always predictable and the unexpected may occur such as injuries, allergic reactions, consuming foreign objects, and hot spots.

I hereby assume any and all risks that would customarily and ordinarily occur by my participation in dog handling, dog movement or activities onsite, and consent to a release to the benefit of Off Leash Columbia, Inc. in consideration for my acceptance and participation in the program. I hereby waive and release Off Leash Columbia, Inc., its employees, contractors, owners and agents, of any and all claims while on the grounds or surrounding area thereto, and resulting from participation in Off Leash Columbia, Inc. training including specifically, but without limitation, any injury or damage resulting from the action of any dog, including my own. I further agree to pay veterinary / medical expenses incurred as a result of injury caused by my dog(s). I give Off Leash Columbia, Inc. permission to seek veterinary care if necessary for my dog(s) at my sole expense, including flea or pest treatment, oral medication, or procedures requiring anesthesia. However, I will not hold Off Leash Columbia, Inc. responsible if they fail to seek veterinary care. 2. Board and Train: Any dog entering Off Leash Columbia, Inc.'s training programs must be up to date on relevant vaccinations such as rabies and DHPP. Owners must supply 30lbs of dry dog food or a charge of \$30 will be assessed for food purchase.

In the event of an emergency, Off Leash Columbia, Inc. is authorized to spend up to \$600 for veterinary/clinic services at the owner's expense. Off Leash Columbia, Inc. is not responsible for injuries or irritations resulting from dog's own behavior while boarding such as scratching or attempting to escape from kennel, etc.

Refund Policy: Refunds do not include transaction fees charged by third party payment or card processing agents or companies. Owners have purchased a complete training package. Owners have **48 hours** after completion of the **first lesson** of any hourly lesson package to return the provided E-Collar to Off Leash and request a full refund. After this initial **48 hour** time period, there will be no refunds or partial refunds for any lesson package or unused lessons. Purchased lessons are not transferable to other dog owners.

If owner decides to cancel Dog Training Services, specifically the Board and Train package, owner is entitled to receive a refund as follows: Owner may receive a refund for the Fee previously paid by Owner to Trainer provided that Owner cancels the Dog Training Services at least forty (40) days or more prior to the Commencement Date minus a \$250 cancellation fee. Owner may receive a partial refund equal to fifty percent (50%) of the Fee previously paid by Owner to Trainer provided that Owner cancels the Dog Training Services between thirty nine (39) and thirty one (31) days prior to the Commencement Date. Owner will receive no refund for the Fee previously paid by Owner to Off Leash Columbia, Inc. provided the Owner cancels the Dog Training within thirty (30) days prior to Commencement date. The "Commencement Date" for purposes of determining Owner's eligibility for refunds is defined as the date upon which the K-9 is scheduled to be tendered to Trainer for the 2- Week Board and Train

Program. An owner who has not retrieved their dog after 14 days of Commencement Date will be charged \$350 per day boarding fee unless prior written agreement has been established.

Off Leash Columbia reserves the right to complete any refunds, for lessons or Board and Train, up to 30 days beyond the approval of any refund request.

Off Leash Columbia, Inc. may use pictures of me or my dog for publicity or promotional purposes of "Off Leash Columbia, Inc." or "Off Leash K9 Training" without liability or obligation of any kind to me; however no information/pictures can be sold or shared otherwise without additional consent.

I recognize the role I play in my dog's learning process is integral to achieving desired results especially after formal training is completed. I understand and agree continued daily e-collar practice and repetition are needed to solidify and reinforce the training for my dog. I acknowledge and agree that there is no guarantee that my dog will achieve the desired level of training or be cured of its behavior issues, despite the best efforts of the instructor. I hereby declare that I am of legal age and competent to sign this agreement. I understand this agreement and I agree to be bound by it.